Rules and Regulations

**Students**

1. Tuitonic is a home tutoring platform and will assist the finding of a quality home tutor for your child.
2. Dates and timings will be decided by mutual consent of the faculty as well as the student(s).
3. Tuitonic services are about providing tuition at student home. It also includes the tuition services provided by our very senior /reputed educator from their respective homes after permission of service executive care.
4. Acts of indiscipline will not be tolerated.
5. Any complain regarding class is immediately submit to our service executive care.
6. If the Educator is not found to be suitable, then the student may request Tuitonic authority for a change of Educator. However, a prior notice should be given mentioning the issue in such a case.
7. Fees are fixed and generally non-negotiable, except in unavoidable circumstances.
8. If the student feels that the educator is trying to take undue advantage of any situation then he/she may report to their service executive care.
9. If an educator has already reserved a slot of time for a student, the schedule cannot be changed at the will of the students, unless necessary.
10. Tuitonic reserves the right to withdraw the services under unfortunate and unforeseen conditions.
11. A minimum attendance of 85% is mandatory for every student, failing which, Tuitonic or its faculty members will not be held responsible for the unfulfillment of the course.
12. Presence of a parent/guardian at home during the tuition sessions is recommended. We will not responsible for any inconvenience, miss happening by the tutors.
13. Any fees should strictly be paid only to the tuitonic account and inform to the service executive care by the means provided; and not to the educator.
14. It is recommended for the student/parents to verify the tuitonic via their id card of the educator prior to the commencement of the tuition period.
15. Under no circumstances, can an educator substitute his/her classes with another educator.
16. The student shall take sole responsibility of his/her grades or marks in his/her course.
17. The student shall not misbehave with the teacher in any way.
18. If a registered parent / student wants to discontinue the services of a tutor after 3 classes (trail/demo period) or before completing the months, they need to pay for his / her services according to no. of classes held.
19. Registered parents / students are requested not make any advance payment to the tutors without checking and taking a written permission from tuitonic. We do not take the responsibility of any lump sum advance / contract payment made to the tutors without our prior knowledge and permission.